



# LOCKDOWN BROWSER – Wi-Fi SETUP GUIDE

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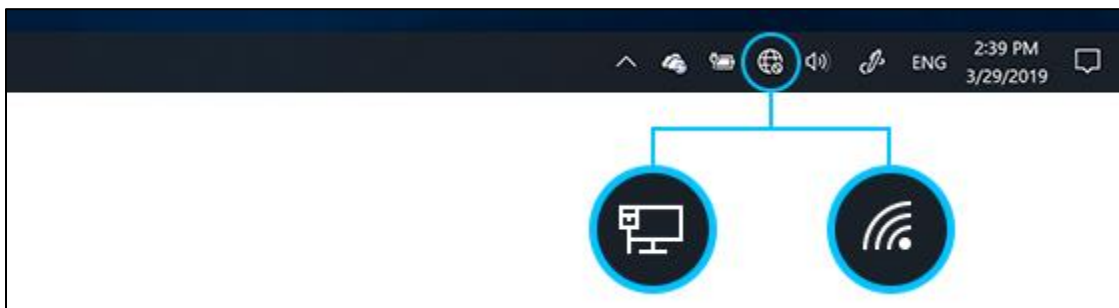
## Windows

### (Windows) HOW TO FORGET UBCVISITOR

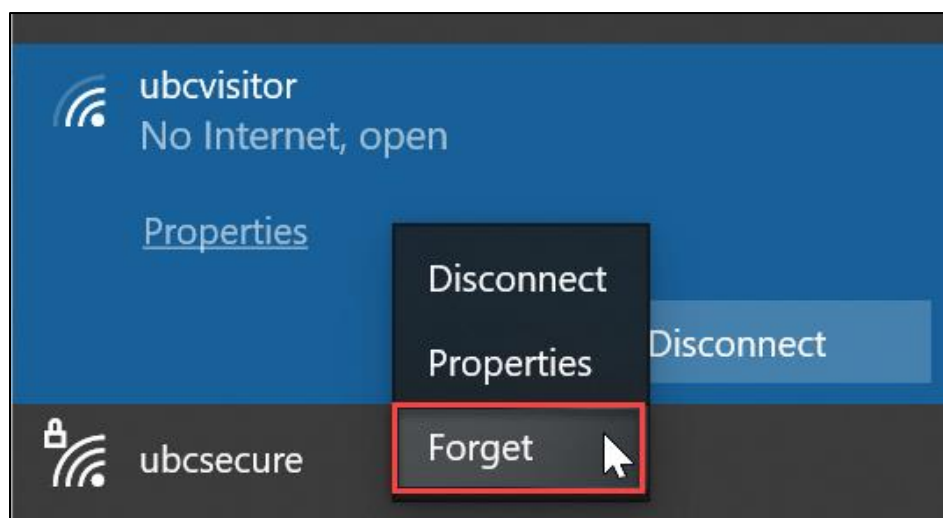
If you have connected to **ubcvisitor** on your device previously, it is best to **“Forget”** before your Lock Down Browser assessment. This is to prevent your device from automatically attempting to connect to **ubcvisitor** if you lose connection during the exam.

It is not recommended to use ubcvisitor for high-stake assessments as it is not a secure internet connection. **UBC faculty, staff, and students should use ubcsecure.**

1. Select the **Network icon** on the taskbar. The icon that appears depends on your current connection state. *Note:* If you don't see one of the network icons (or a similar one) shown in the following image, select the ^ icon to see if it appears there

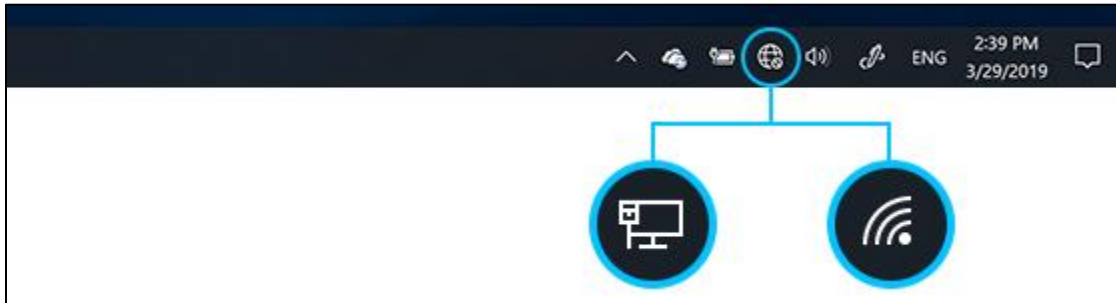


2. In the Wi-Fi network list, choose **ubcvisitor** > **Right-click** to bring up options > Click **Forget**

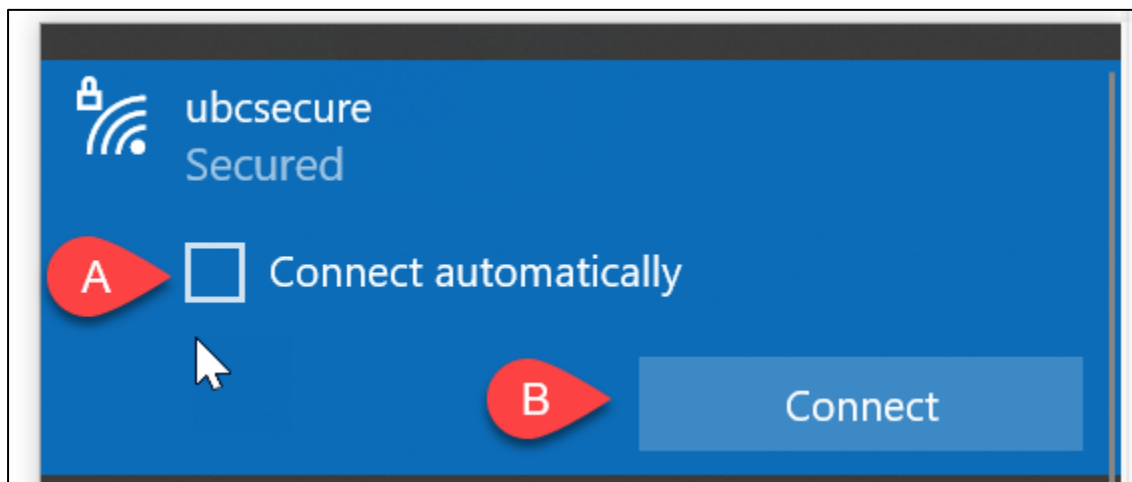


## (Windows) HOW TO CONNECT TO UBCSECURE FOR A LOCKDOWN BROWSER EXAM

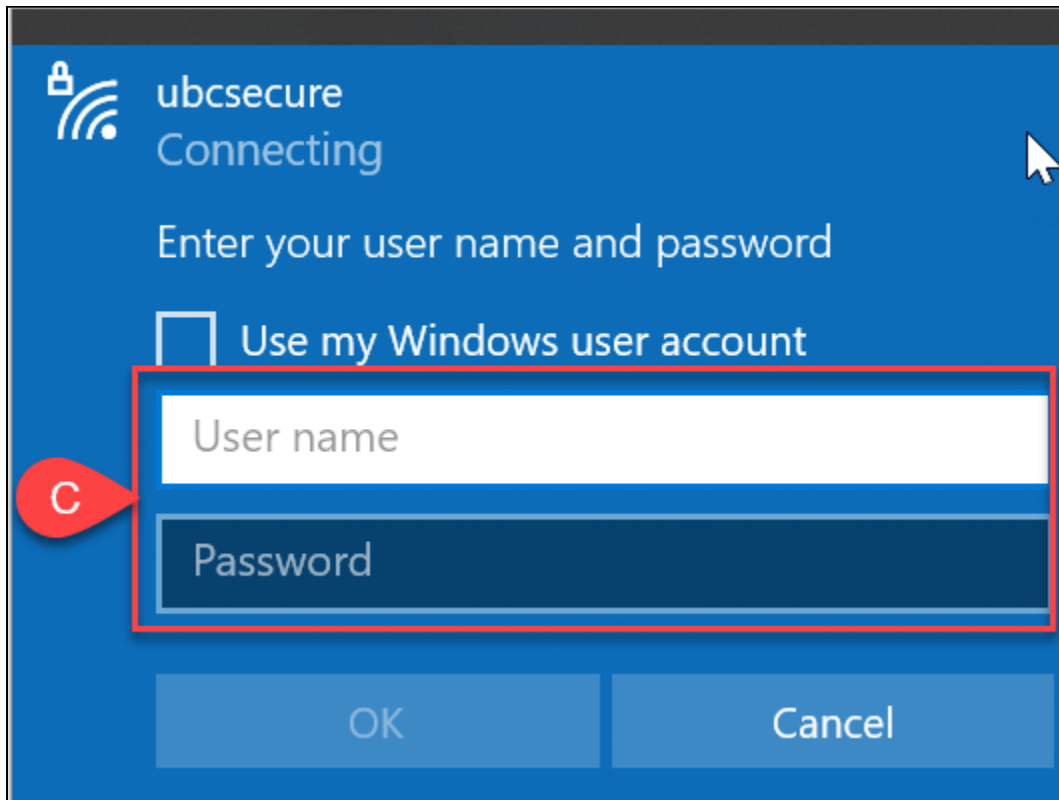
1. Select the **Network icon** on the taskbar. The icon that appears depends on your current connection state. If you don't see one of the network icons (or a similar one) shown in the following image, select the ^ icon to see if it appears there



2. In the Wi-Fi network list, choose **ubcsecure** > Click the checkbox for **Connect automatically [A]** > Click **Connect [B]**



3. Log into the network with your username and password [C] > Click **OK**
  - **Username:** *Your CWL*
  - **Password:** *Your CWL password*

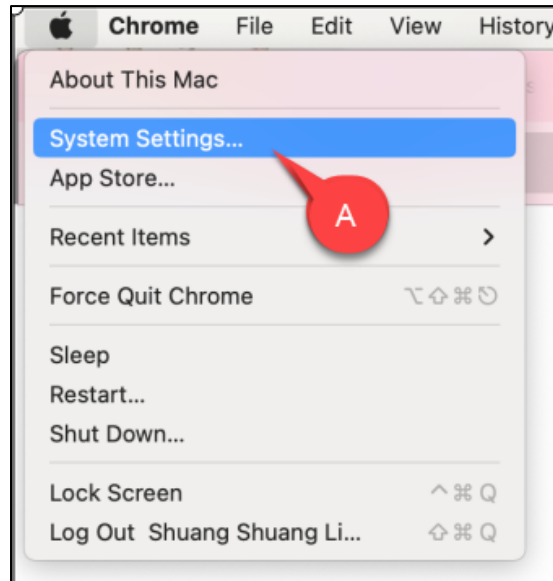


## Mac

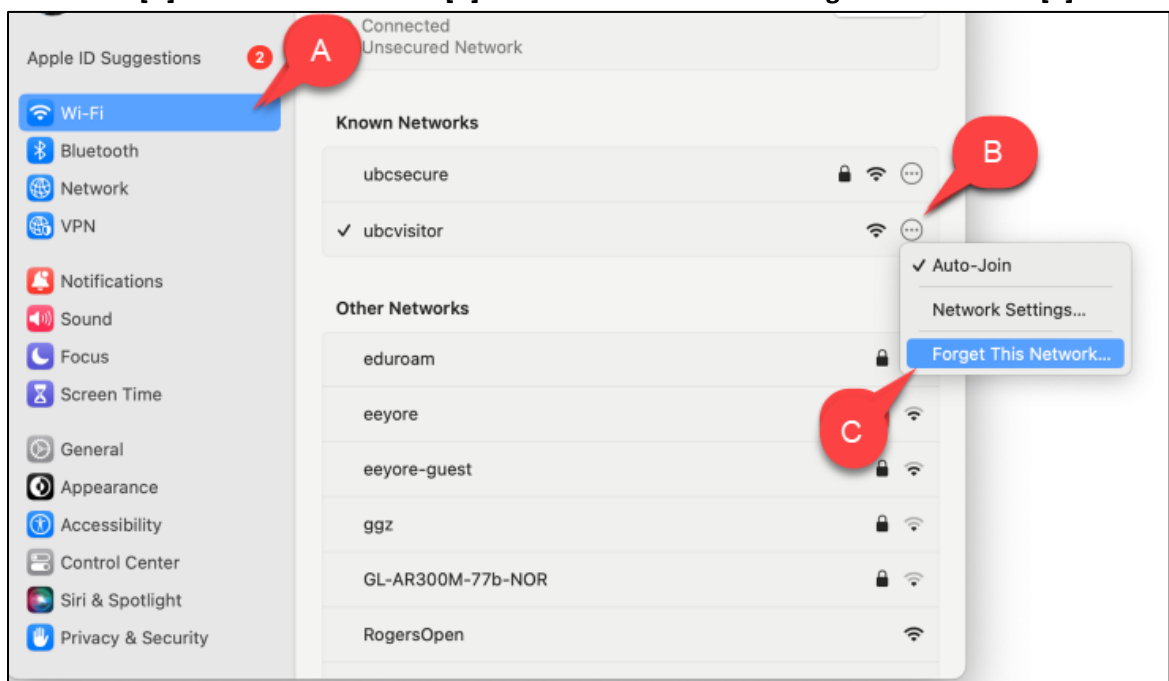
### (MacOS Version: 13, 14, 15) HOW TO FORGET UBCVISITOR

MacOS Version: MacOS Ventura 13, Sonoma 14, Sequoia 15

1. Click the **Apple icon** > **System Settings [A]**

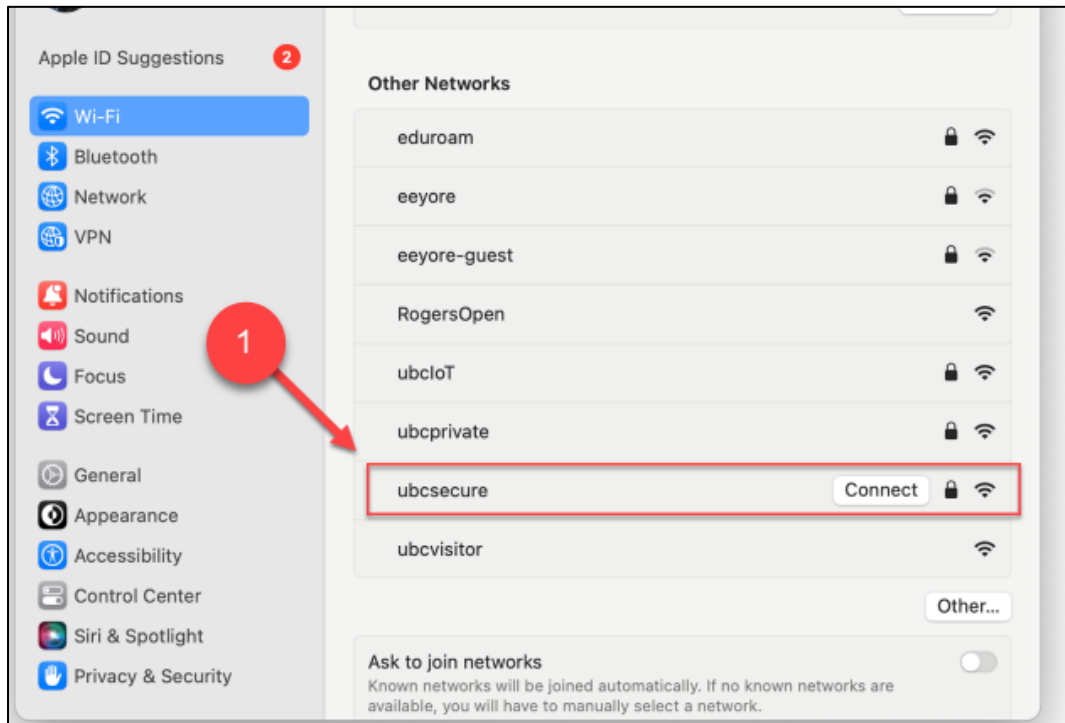


2. Click **Wi-Fi [A]** > Click the **three dots [B]** next to ubcvisitor > Click **Forget This Network [C]**

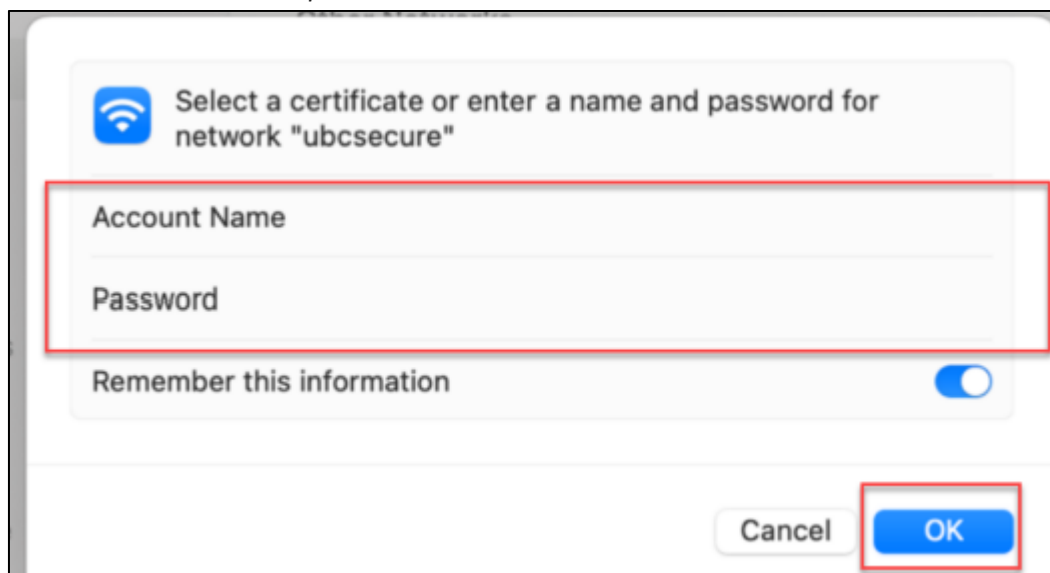


## (MacOS Version: 13, 14, 15) HOW TO CONNECT TO UBCSECURE FOR A LOCK DOWN BROWSER EXAM

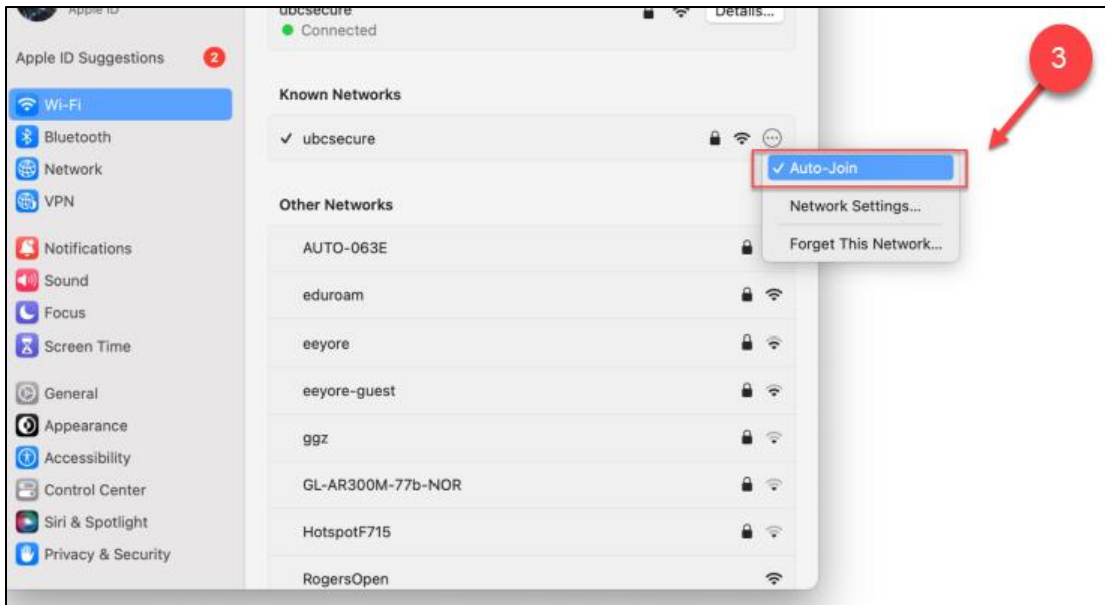
1. Follow Previous Steps to get to the Wi-Fi Network list > Click **Connect** next to ubcsecure



2. Log into the network with your username and password [3] > Click **OK**
  - a. **Username:** *Your CWL*
  - b. **Password:** *Your CWL password*



3. Click the **three dots** next to ubcsecure > Choose **Auto-Join**

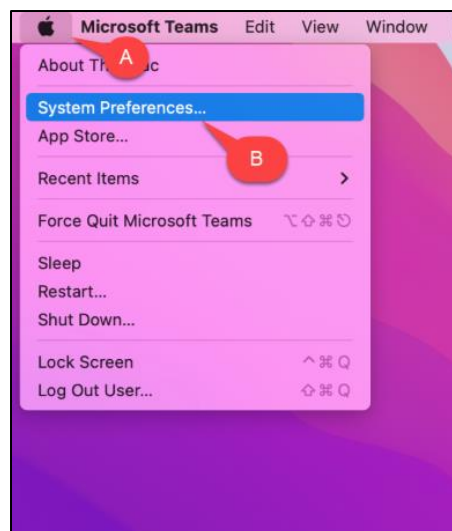


## (MacOS Version: 10, 11, 12) HOW TO FORGET UBCVISITOR

MacOS Version: MacOS Mojave 10.14, Catalina 10.15, Big Sur 11.0, Monterey 12

Other versions can be found here: <https://support.apple.com/en-ca/guide/mac-help/mh11935/12.0/mac/12.0>

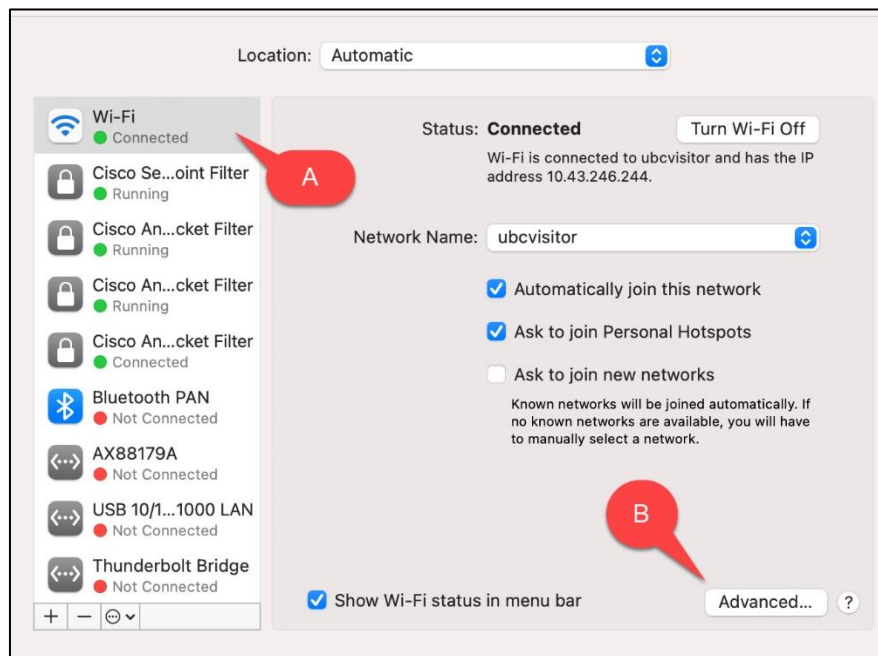
1. Click the **Apple icon [A]** > **System Preferences [B]**



2. Click **Network** / Search **Network** in the search tab

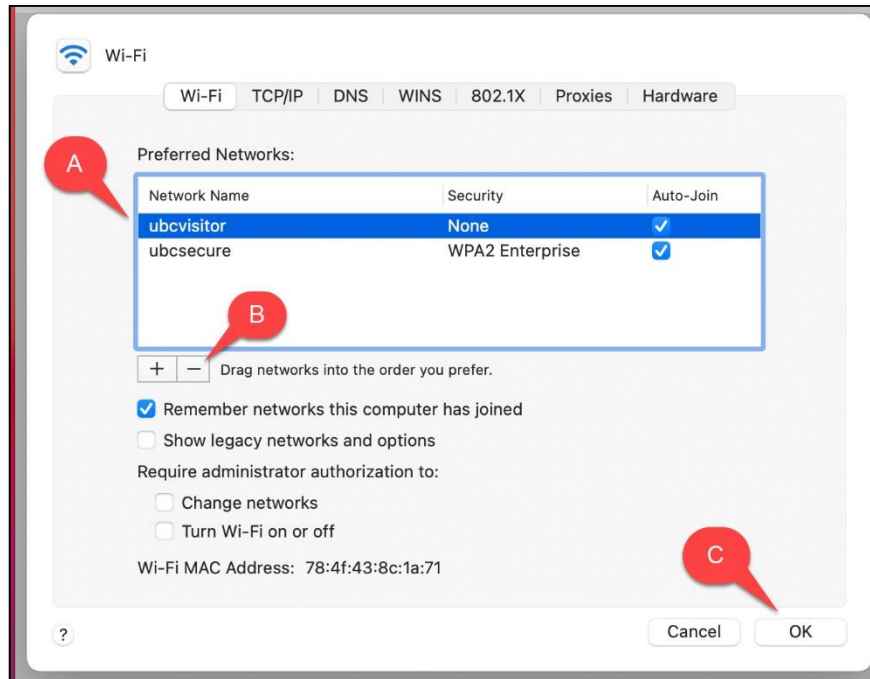


3. Click **Wi-Fi [A]** > Go to **Advanced [B]** located at the bottom right corner

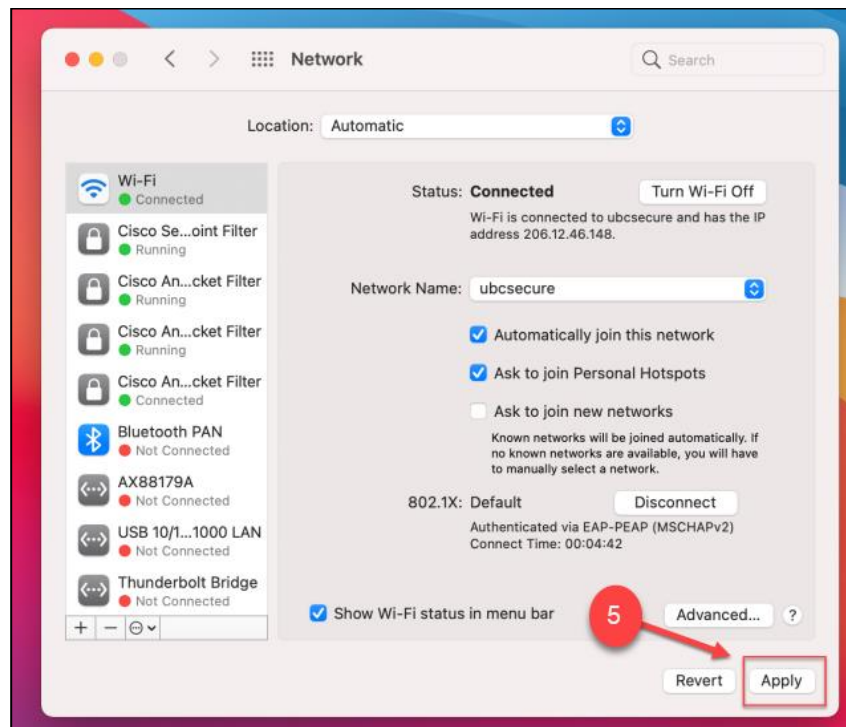


4. Choose **ubcvisitor [A]** > Click the **minus icon "-" [B]** > Press **OK [C]**



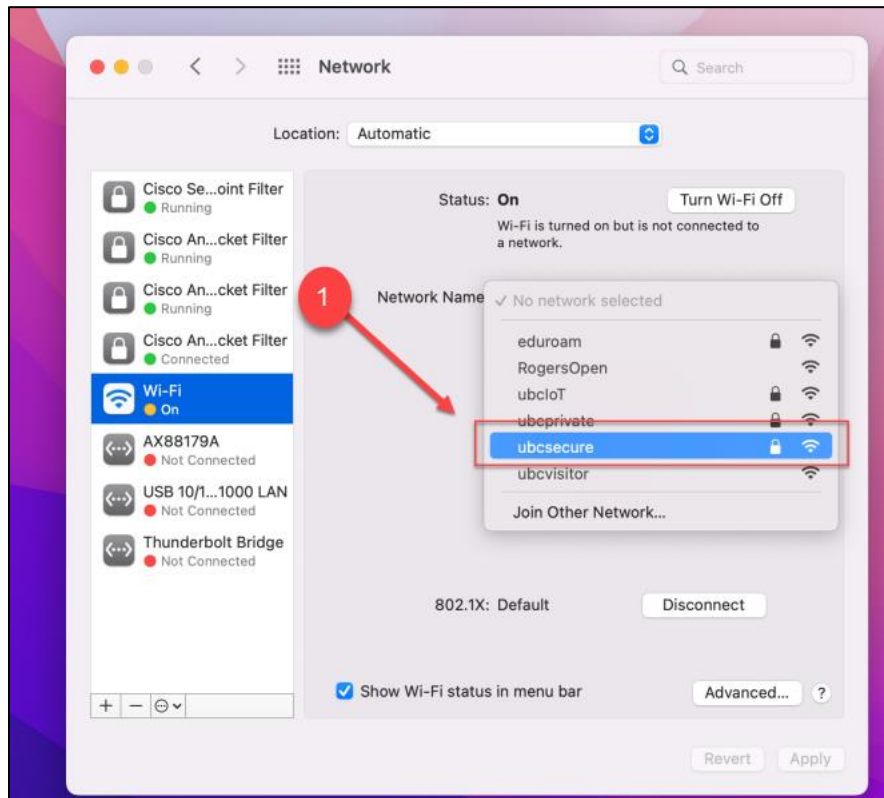


5. Finally, click **Apply**



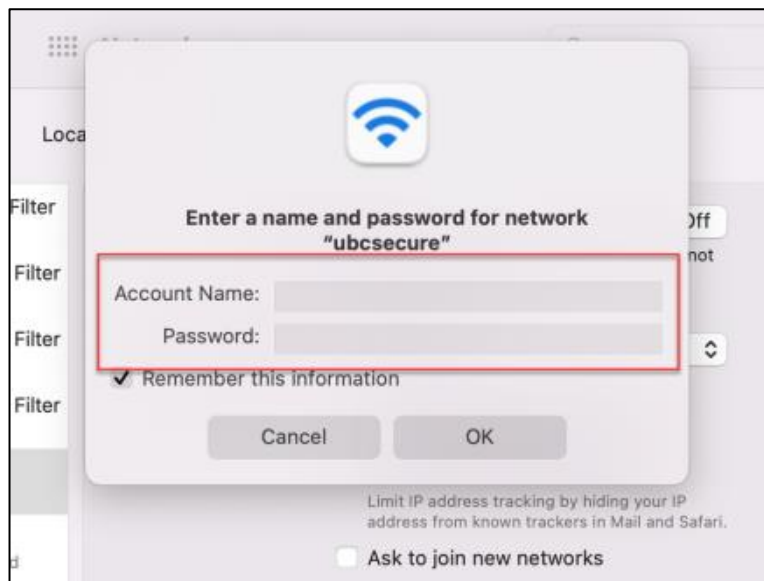
## (MacOS Version: 10, 11, 12) HOW TO CONNECT TO UBCSECURE FOR A LOCK DOWN BROWSER EXAM

1. Follow Previous Steps to get to the Wi-Fi Network list > Click the **Network Name** and select **ubcsecure**

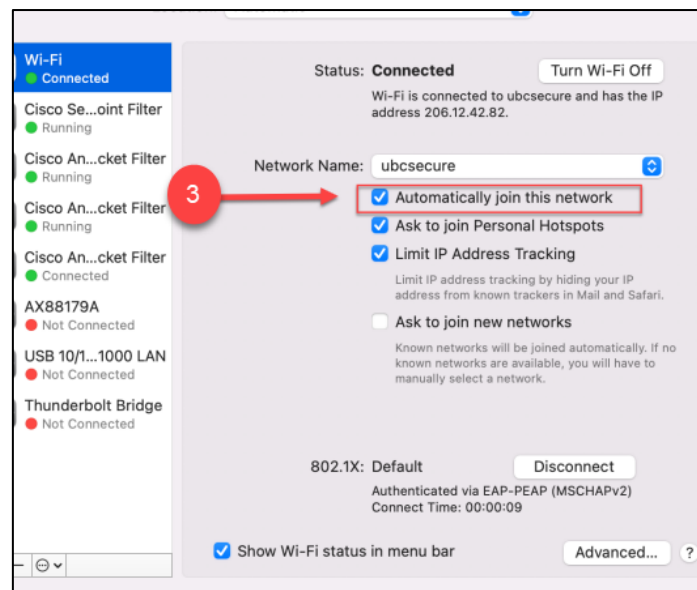


2. Log into the network with your username and password [3] > Click **OK**

- **Username:** *Your CWL*
- **Password:** *Your CWL password*




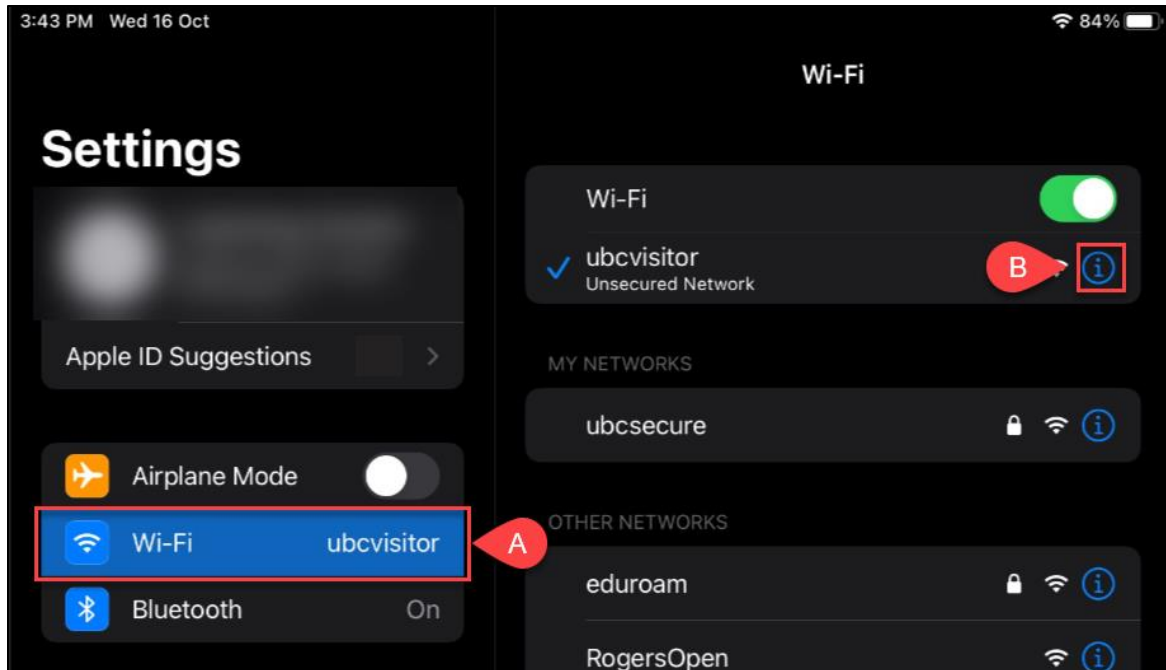
3. In the Wi-Fi network list, choose **ubcsecure** > Click the checkbox for **Automatically join this network**



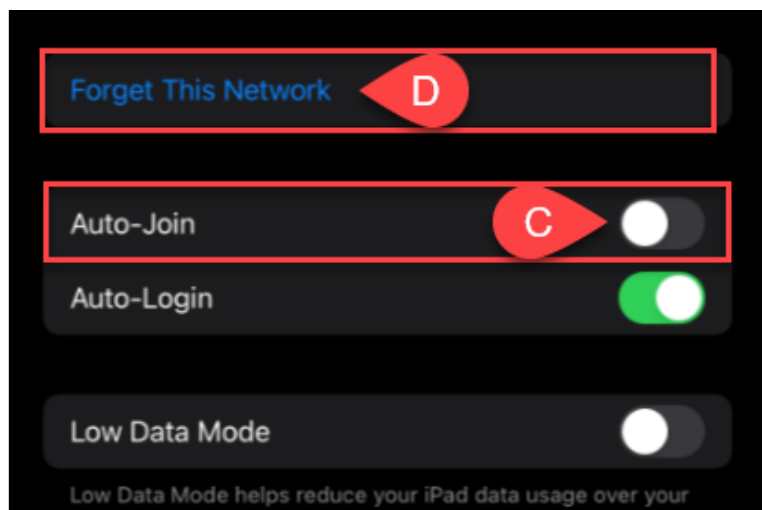
## iPad

### (iPad) HOW TO FORGET UBCVISITOR


1. Tap the **Settings**  icon on your iPad > Go to **Wi-Fi [A]** > Tap on the **globe icon** next to **ubcvisitor [B]**

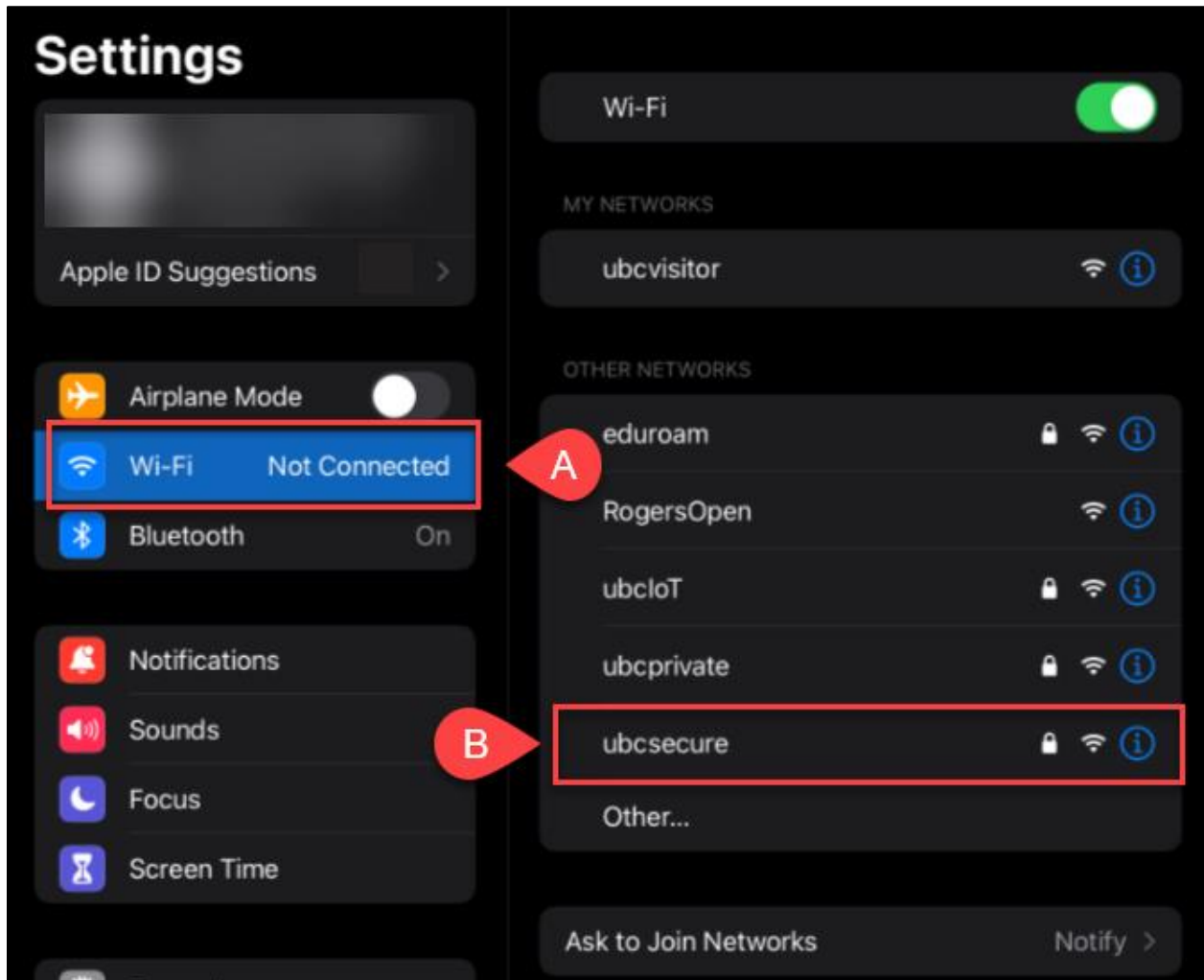


2. Disable **Auto-Join [C]** > Tap **Forget This Network [D]**.

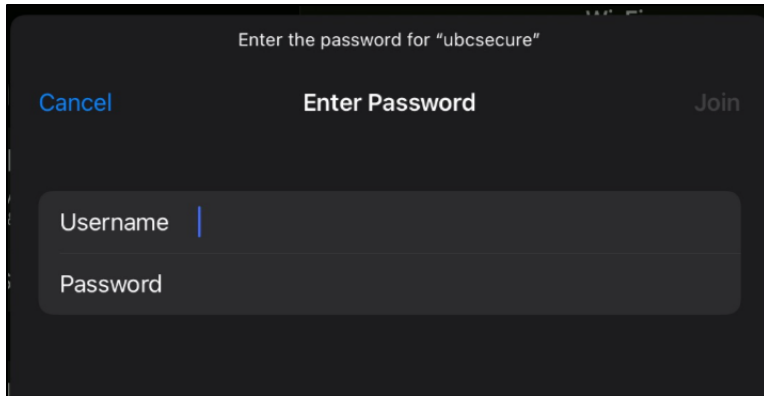


## (iPad) HOW TO CONNECT TO UBCSECURE FOR A LOCK DOWN BROWSER EXAM

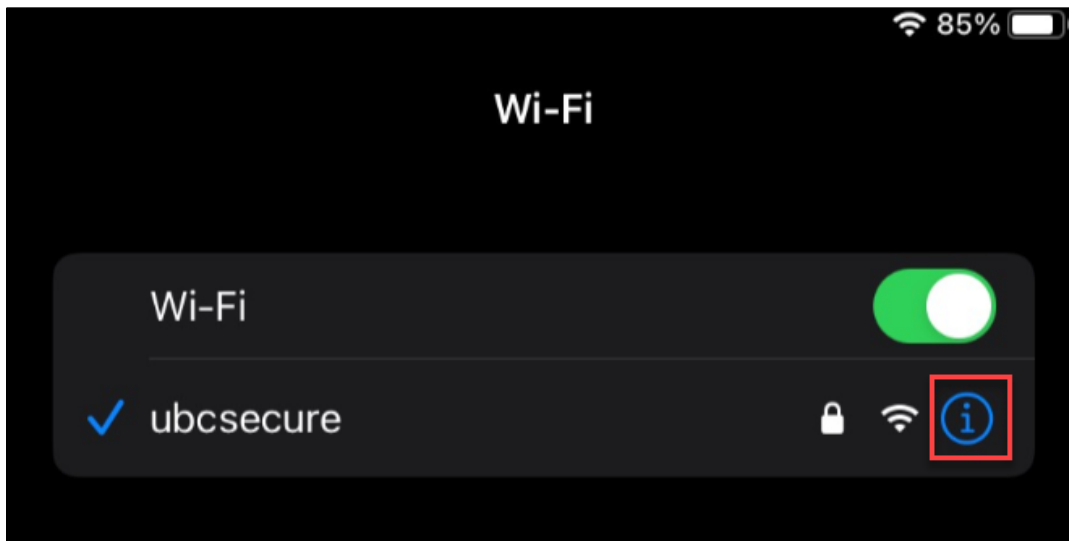
1. Tap the **Settings**  icon on your iPad > Go to **Wi-Fi [A]** > Tap on **ubcsecure [B]**



2. Log into the network with your username and password > Tap **Join**
  - a. **Username:** *Your CWL*
  - b. **Password:** *Your CWL password*



3. Tap on the **globe** icon.





4. Enable **Auto-Join** for ubcsecure

